



CENTEK, INC. QUALITY POLICY

Centek's key goals, and strategic direction are achieved by employing qualified staff and ensuring that all processes related to the company's operations - including design, manufacturing, testing and delivery - are effectively controlled, monitored, and continuously improved.

The company's objectives are established and reviewed at the yearly Quality Management System Review meeting.

All employees, at every level of the organization, are responsible for understanding, implementing, and maintaining Centek's Quality Policy and Quality Objectives.

- Employees are encouraged to identify and evaluate quality and safety issues throughout the company. In addition, they are empowered to initiate, recommend, and provide effective solutions to any issues they identify.
- Through the Quality Management System all employees are expected to ensure that Centek's products are designed, manufactured, and delivered to meet customer, applicable statutory and regulatory requirements.

Centek places strong emphasis on achieving customer satisfaction by:

- Responding promptly to customer inquiries and orders.
- Constantly pursuing high levels of quality, value and reliability in the products supplied.
- Earning customer recognition for quality, value, and reliability.

The Quality Manager is designated as the Company's Management Representative and is responsible for ensuring that the requirements of the Quality Manual and Company procedures are effectively implemented, maintained, and adhered to throughout the organization.

Signed:

Date: 17-Dec-2025


Barry Coats
President, Centek Group

Excellence to the Core